



MARINE LIMITED WARRANTY

Marine Ride and Handling:

- Mechanical Steering
- Hydraulic Steering
- Electronic Steering
- Marine Controls
- Trim Tabs
- Jackplates

EN

Owner's Limited Warranty Policy

Limited Warranty

OWNER'S LIMITED WARRANTY

This Warranty is made to a purchaser ("owner" or "you"), who acquires the Dometic Corporation ("Dometic")-manufactured product or component (the "Dometic product") for his or her own use.

1 WHAT'S COVERED

What does the Limited Warranty cover?

The Dometic products under this limited warranty are to be free from defects in material and workmanship at the time of sale and under normal use. If Dometic determines to its satisfaction that a Dometic product contains such a defect during the applicable Warranty Periods set out within **Section 4 COVERAGE PERIOD**, then Dometic shall, at Dometic's sole option, repair or replace the Dometic product, or refund the original purchase price.

Note: Where labor is included for a particular Dometic product covered under this Limited Warranty (See Section 4 COVERAGE PERIOD), Dometic is not responsible for additional labor charges associated with the removal, reinstallation, or replacement of any equipment or furnishings beyond the particular covered Dometic product. Any additional travel time is the owner's sole responsibility.

This Limited Warranty is made in lieu of all other express warranties, obligations, or liabilities on the part of Dometic. In those instances in which Dometic chooses to make a cash refund of the original purchase price, such refund shall effect the cancellation of the contract of sale without reservation of rights on the part of the owner. **Such refund shall constitute full and final satisfaction of all claims which the owner has or may have against Dometic resulting from any actual or alleged breach of warranty, either express or implied.**

IN NO EVENT SHALL DOMETIC BE LIABLE FOR EITHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS INCLUDES ANY DAMAGE TO ANOTHER PRODUCT OR PRODUCTS RESULTING FROM SUCH A DEFECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR ANY PURPOSE, IS LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES SPECIFIC LEGAL RIGHTS, YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Dometic reserves the right to improve or change the design of any Dometic product without notice and with no obligation to make corresponding changes in Dometic products previously manufactured.

2 WHAT'S NOT COVERED

What does this Limited Warranty not cover?

We will have no obligations under this warranty for any product which:

- has been improperly installed;
- has been used in an installation other than as recommended in our installation or operation instructions or specifications;
- has failed or has been damaged due to an accident or abnormal operation including racing, misuse or alterations outside our factory;
- has been repaired or modified by entities other than Dometic;
- has been used on an engine/boat combination where the engine horsepower exceeds the rating established by the boat manufacturer;
- has been used with other or as specified in the Dometic's Owners Manual for the purchased product/product(s) which, in Dometic's opinion, are incompatible with the Dometic's product.

Installation and application of Dometic products are not warranted by Dometic because Dometic has no control or authority over the selection, location, application, or installation of Dometic products.

3 GETTING SERVICE

How do you get service?

Please read the following Warranty Procedure:

In order to obtain the benefits of this Warranty, the owner has the following three options during the applicable Warranty Coverage Period:

1. Preferred option: Have a Dometic authorized Servicing Dealer perform the work needed. The customer needs to contact Dometic Tech Support 800-730-4082, marinesupport@dometic.com for a recommendation as to the closest authorized Servicing Dealer. If the customer already knows of an authorized Servicing Dealer, the Servicing Dealer should be contacted directly.
2. Second option: If the customer contacts the Dometic Customer Service Department for an authorized Servicing Dealer and there are none in the particular area, Dometic may authorize the use of a local Servicing Dealer, in which event Dometic will work with the local Servicing Dealer to assist in any way possible.
3. Third option: The customer may send the Dometic product back to the factory to have the repair work done. Dometic will make every effort to return the equipment to the customer within a three-week time period. If the claim represents a valid warranty issue, Dometic will pay the freight both ways. Dometic prefers option one first, option two second, and option three only if option one or two are not available.

Refer to the **Dometic Tech Support** section below for contact information.

Any Dometic product returned in the manner described above will be examined by the Servicing Dealer and/or by Dometic. If it is found that the returned item was defective in material or workmanship at the time of sale, the Servicing Dealer will contact Dometic for Warranty coverage. Dometic shall, at Dometic's sole option, repair or replace the Dometic product, or refund the original purchase price. If Dometic determines that repairs to the Dometic product are to be made, then only authorized Dometic parts will be used.

Dometic does not authorize any person or company to create any Warranty obligations or liability on its behalf.

No action to enforce this Warranty shall be commenced later than ninety (90) days after the expiration of the applicable Warranty Coverage Period as set out within **Section 4 COVERAGE PERIOD**. Claims must be submitted in writing to the Dometic Marine Division Warranty Department.

4 COVERAGE PERIOD

What is the Warranty Coverage Period?

Dometic warrants its products for a period of two years from the date of original retail purchase. For Dometic products used commercially or in any rental or other income producing activity, Dometic warrants its products for a period of one year from the date of original retail purchase.

We will provide replacement product without charge for any Dometic product covered by this warranty, which is returned (freight prepaid) within the warranty period to the dealer from whom such products were purchased, or to us at the appropriate address. In any such case, Dometic products found to be defective and covered by this warranty from the date of the original purchase will be replaced or repaired at Dometic's option, and returned to the customer.

Dometic's sole responsibility under this warranty is limited to the repair or replacement of product which is, in Dometic's opinion, defective. Dometic is not responsible for charges connected with the removal of such product or reinstallation of replacement or repaired parts.

DOMETIC TECH SUPPORT

800-730-4082

marinesupport@dometic.com